



PayByPhone is the most convenient way to pay for parking. It's easy, either use our app, do it online or call us.

Look for more helpful resources on how to use PayByPhone, troubleshooting and commonly asked questions and answers at paybyphone.com



Payment by Credit Card

PayByPhone requires a valid major credit card for payment.

PayByPhone Parking by Phone - How it works

1.



Call the number posted on signs

Dial the PayByPhone service number displayed on parking signs on the street. The number is 1-866-234-7275.

3.



Wait for your parking to be confirmed

Once you have heard confirmation that your parking has started you may leave your vehicle. Parking details will be sent to the handheld units the Parking Enforcement Officers patrol with.

2.



Respond to the prompts

Existing users will be prompted to enter the 4 or 5 digit location number, and parking time required.

New users will be guided through a registration process before entering the location number.

4.



Extend your parking anytime

Extend your parking at any time. Simply call the number you dialed in Step 1. Your account will be recognized and you will be given the option to extend your parking session or to start a new one.



Look for the signs on the street

The parking duration signs tell you at what time and how long you can park in that area. PaybyPhone signs will give you the location number to use whether you are using the app, online or calling.

Technical Help Line

A PayByPhone agent will be happy to assist you with your questions and assist with any immediate parking related issues 24/7.

The contact number for the call centre is **1-877-610-2054**